OWNERS' RESPONSIBILITY

The owner is responsible for the correct operation and regular maintenance of the Daikin products as listed below. The correction of any non product fault or problem is not covered by this Warranty.

a) Operation and maintenance of the equipment in accordance with the operating instructions;

b) Ensuring that the condensate drain is kept clean.

c) Ensuring that the air inlet and outlet on the outdoor unit is kept clear of any obstructions (e.g. dirt, leaves, plants)

d) Replacement of exhausted batteries where applicable

e) The application of additional corrosion protection if the equipment is installed in a corrosive environment (e.g. industrial pollution, sea air).

OWNERS' STATUTORY RIGHTS

In respect of any goods supplied under the contract which are not of a kind ordinarily acquired for personal, domestic or household use or consumption, unless the owner establishes the following limitation of liability would not be fair and reasonable, the liability of Daikin New Zealand for any defect of design, materials or workmanship will be limited to any of the following as determined by Daikin New Zealand:

a) Replacing the equipment or supplying equivalent equipment;

b) Repairing the equipment;

c) Paying the cost of replacing the equipment or acquiring equivalent equipment;

d) Paying the cost of having the equipment repaired.

Please complete the details below and store this card along with the purchase docket in a safe place. To receive repair under Warranty both this card and the purchase docket must be presented.

DAIKIN CO2 HEAT PUMP PRODUCTS

Model No.	Serial No.
RQWZ60ZV1A	
Model No. Hydro Box	Serial No.

DAIKIN CO2 HOT WATER TANKS

Model No.	Serial No.

DAIKIN PRODUCT	WARRANTY PERIOD
CO2 Heat Pump and Hot Water Tank	**7 years parts and labour**
Quickie Kits for CO2 Heat Pump	**2 years parts and labour**
PTRV on CO2 Hot Water Tank	**2 years parts and labour**

IMPORTANT NOTE

For repair of equipment under this Warranty it is recommended that the owner contact their Daikin CO2 heat pump Installer. If the owner requests Daikin New Zealand to perform or arrange the service call, the owner will be liable for all associated costs if the problem is not covered by the provisions of this Warranty.

Daikin Air Conditioning New Zealand Limited
30 Bowden Road, Mt Wellington
Auckland, New Zealand
Phone (09) 571 1101

Part No. NZAW0210
Rev. no.: 1709

daikin.co.nz

DAIKIN

7 YEAR WARRANTY

*Excluding Quickie kit and PTRV

THIS WARRANTY APPLIES TO THE DAIKIN CO2 HEAT PUMP AND HOT WATER TANKS PURCHASED AND INSTALLED IN NEW ZEALAND.

The Fair Trading Act 1986, Consumer Guarantees Act 1993 and other statutes may imply additional terms, conditions or warranties upon Daikin New Zealand ("Daikin New Zealand") with respect to equipment purchased. If this Warranty is inconsistent with any such terms, conditions or warranties, it will restrict or modify such terms, conditions or warranties (which in this Warranty are called the "Owner's Statutory Rights") only to the extent permitted by law.

THE RIGHTS GIVEN BY THIS WARRANTY ARE IN ADDITION TO THE OWNER'S STATUTORY RIGHTS.

The Daikin equipment listed on the back of this card is warranted by Daikin New Zealand against defects in design, materials and workmanship for the relevant period set out in the attached table from the date the equipment is purchased by the owner.

After the expiry of the relevant Warranty period, any repairs or replacements done by Daikin New Zealand including labour will be at the owner's cost.

Equipment defects covered by this Warranty will be repaired or replaced at the discretion of Daikin New Zealand without cost to the owner for parts or direct repair labour except where the equipment is installed outside the boundaries of a Capital Cities Metropolitan Area as defined by Daikin New Zealand. The repair or replacement shall be performed during normal business hours by Daikin New Zealand or a repair agent authorised by Daikin New Zealand. Any costs incurred by Daikin New Zealand in performing work outside normal business hours may be charged to the owner at Daikin New Zealand's discretion.

Any Daikin New Zealand parts or Daikin New Zealand equipment replaced under this Warranty will be warranted in accordance with the provisions of this Warranty for the remainder of the original warranty period or 12 months from the completion of the repair, whichever is the greater.

Except where inconsistent with the Owner's Statutory Rights and the rights given by this Warranty, all other warranties and all liability of Daikin New Zealand for any loss or damage direct and consequential is expressly excluded.

WARRANTY CONDITIONS –
DAIKIN CO2 HEAT PUMP & HOT WATER TANK

1) The equipment must be installed by a licensed plumber, refrigeration/airconditioning mechanic and electrician in accordance with the installation instructions included and all relevant statutory and local requirements of the area in which the system is installed.
2) The equipment must be operated and maintained strictly in accordance with instructions supplied.
3) This Warranty only applies to Daikin equipment and does not apply to any additional electrical and/or plumbing parts supplied by the installer.
4) The equipment is covered for the indicated period from the date of the original purchase. Should a part of the equipment be replaced during this period, only the balance of the original Warranty will continue to remain effective. Proof of purchase is required.
5) Where the equipment is installed outside the boundaries of a Capital Cities Metropolitan Area as defined by Daikin New Zealand, the cost of transport, insurance and travelling between the nearest accredited service providers' premises may be charged to the owner.
6) Daikin New Zealand is excluded to the extent allowable by law from responsibility for any consequential loss including injury to persons, injury to property, economic loss, pain and suffering or legal or other damages.
7) Should the Daikin CO2 Heat Pump & Hot Water Tank be installed in a location where regular flushing is required due to sediment build-up, then a drain device for flushing must be fitted at the time of installation. If in doubt consult your plumber (Hot Water Tank only).

WARRANTY EXCLUSIONS –
DAIKIN CO2 HEAT PUMP & HOT WATER TANK

The following Warranty exclusions may cause the Warranty to become void. This may incur a service charge and cost for parts should they be necessary:

1) Damage or problems or unsatisfactory performance caused to the equipment by faulty or incorrect external electrical wiring, incorrect power supply, voltage fluctuation, over voltage transients or electromagnetic interference not originating within the equipment;
2) Damage or problems resulting from incorrect or poor installation or any repairs carried out by someone other than Daikin New Zealand or someone authorised by Daikin New Zealand;
3) Damage or problems caused by the use of an accessory, component or equipment not supplied by Daikin New Zealand;
4) Damage or problems caused by storm, fire, flood, vandalism, misuse, negligence, Acts of God, earthquake, war, vermin, foreign matter entering the equipment (e.g. dirt and moisture) or any other outside agency;
5) Damage or deterioration to the external surfaces or refrigeration coils caused by normal weathering or corrosive atmospheric conditions;
6) Any costs or additional labour associated with gaining acceptable service access to equipment installed in restricted or unsafe (eg high) locations;
7) Equipment which has been installed in a transportable or mobile application (e.g. caravan or boat);
8) Equipment which has been re-installed at a location other than the original location;
9) Freight charges (including insurance) or travelling cost for repairs performed outside the area normally serviced by Daikin New Zealand or a repair agent authorised by Daikin New Zealand;
10) Any consumable item (e.g. batteries, filters) supplied with the equipment unless the item is shown to be defective at the time of purchase;
11) Damage or problems or unsatisfactory performance resulting from operation in an environment where the environmental comfort of humans is not the primary function of the equipment;
12) Damage or problems or unsatisfactory performance resulting from operation at conditions outside the operating conditions specified in the Daikin technical or sales literature applicable to the equipment;
13) Damage or problems or unsatisfactory performance resulting from misapplication of the equipment; and
14) Damage or problems or unsatisfactory performance resulting from leaking or exhausted batteries, problems related with abnormal water supply (i.e. high water pressure), faulty plumbing and/or electrical wiring, or major variations in electrical energy supply;

In addition to the above exclusions, the following Warranty exclusions apply to the Daikin CO2 Heat Pump & Hot Water Tank::

1) Any consumable item (e.g. anode) supplied with the Daikin CO2 Heat Pump & Hot Water Tank unless the item is shown to be defective at the time of purchase;
2) Where service is required to reconnect the Daikin CO2 Heat Pump & Hot Water Tank due to the problems related with abnormal water supply (i.e. high water pressure), faulty plumbing and/or electrical wiring, or major variations in electrical energy supply;
3) Where the Daikin CO2 Heat Pump & Hot Water Tank has failed as a result of excessive water pressure; excessive temperature and/or thermal input; ice formation in the pipe work to and from the Daikin CO2 Heat Pump & Hot Water Tank or blocked overflow/ vent drain;
4) Where service is required due to the non-conformance with this Warranty's recommended maintenance in certain water quality conditions (refer for example to Warranty Condition No. 7 above regarding installation to facilitate flushing,);
5) Claims for damage to walls foundations (outside), furnishings (inside), roofs or other losses, directly or indirectly due to leakage from the electrical element;
6) Damage or breakage is not covered by this Warranty, and should be added separately to your general household insurance policy;
7) This Warranty does not cover the effects of sludge/sediment as a result of connection to a water supply from unfiltered or mineral content sources i.e. spring, dam, bore, river or other;
8) This Warranty does not cover the effects of the connection of the appliance to bore waters and highly mineralised waters; and
9) Where water stored in the Daikin CO2 Heat Pump & Hot Water Tank exceeds the following levels:

Total dissolved solids	600 mg/litre or p.p.m
Electrical conductivity	850 µs/cm
Total hardness	200 mg/litre or p.p.m
Chloride	250 mg/litre or p.p.m
Magnesium	10 mg/litre or p.p.m
Sodium	150 mg/litre or p.p.m
pH	Min 6.5 and Max 8.5