

Please complete the details below and store this card along with the purchase docket in a safe place. To receive repair under Warranty both this card and the purchase docket must be presented.

OUTDOOR UNIT

Model No. _____ Serial No. _____

INDOOR UNIT(S)

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

CONTROLLER(S)

Model No. _____

SUPPLIED BY

PHONE NO.

INSTALLED BY

DATE

OWNER'S NAME

ADDRESS

IMPORTANT NOTE

For repair of equipment under this Warranty it is recommended that the owner contact their Daikin Dealer / Installer. If the owner requests Daikin New Zealand to perform or arrange the service call, the owner will be liable for all associated costs if the problem is not covered by the provisions of this Warranty.

Daikin Air Conditioning New Zealand Limited

30 Bowden Road, Mt Wellington
Auckland, New Zealand
Phone (09) 571 1101

Part No. DACW0206
Rev. no.: 1709

daikin.co.nz

DAIKIN

12/36 MONTH WARRANTY

**THIS WARRANTY APPLIES TO COMMERCIAL AND "VRV"
PRODUCT PURCHASED AND INSTALLED IN NEW ZEALAND.**

The Fair Trading Act 1986, Consumer Guarantees Act 1993 and other statutes may imply additional terms, conditions or warranties upon Daikin New Zealand with respect to equipment purchased. If this Daikin New Zealand 12/36 month warranty is inconsistent with any such terms, conditions or warranties, it will restrict or modify such terms, conditions or warranties only to the extent permitted by the law.

**THE RIGHTS GIVEN BY THE DAIKIN NEW ZEALAND 12/36 MONTH WARRANTY
ARE IN ADDITION TO THE OWNER'S STATUTORY RIGHTS.**

The Daikin equipment listed on the back of this card is warranted by Daikin Air Conditioning New Zealand Limited ("Daikin New Zealand") against defects in design, materials and workmanship for a period of 12 months and all compressors contained in that equipment are so warranted against defects in design, materials and workmanship for a period of 36 months, in each case from the date the equipment is purchased by the original owner.

Equipment defects covered by this Warranty will be repaired or replaced at the discretion of Daikin New Zealand without cost to the owner for replacement parts or equipment. The repair or replacement shall be performed during normal business hours by Daikin New Zealand or a repair agent authorised by Daikin New Zealand.

Any Daikin New Zealand parts or Daikin New Zealand equipment replaced under this Warranty will be warranted in accordance with the provisions of this Warranty for the remainder of the original warranty period or 12 months from the completion of the repair, whichever is the greater.

Except where inconsistent with the owner's statutory rights and the rights given by this Warranty, all other warranties and all liabilities of Daikin New Zealand for any loss or damage direct and consequential is expressly excluded.

THIS WARRANTY DOES NOT COVER

- a) Damage or problems or unsatisfactory performance caused to the equipment by faulty or incorrect external electrical wiring, incorrect power supply, voltage fluctuations, over voltage transients or electromagnetic interference not originating within the equipment.
- b) Damage or problems resulting from incorrect or poor installation.
- c) Damage or problems caused by the use of an accessory, component or equipment not supplied by Daikin New Zealand.
- d) Damage or problems caused by storm, fire, flood, vandalism, misuse, negligence, Acts of God, earthquake, war, vermin, foreign matter entering the equipment (e.g. dirt and moisture) or any other outside agency.
- e) Damage or deterioration to the external surfaces or refrigeration coils caused by normal weathering or corrosive atmospheric conditions.
- f) The cost of labour required to repair or replace any defective part or equipment.
- g) Any costs associated with gaining acceptable service access to equipment installed in restricted or unsafe (e.g. high) locations.
- h) Freight charges (including insurance) and travelling costs.
- i) Equipment which has been installed in a transportable or mobile application (e.g. caravan or boat).
- j) Equipment which has been re-installed at a location other than the original location.
- k) Any consumable item (e.g. batteries, filters) supplied with the equipment unless the item is shown to be defective at the time of purchase.

- l) Damage or problems or unsatisfactory performance resulting from operation in an environment where the climatic comfort of humans is not the primary function of the equipment.
- m) Damage or problems or unsatisfactory performance resulting from operation at conditions outside the operating conditions specified in the Daikin New Zealand technical or sales literature applicable to the equipment.
- n) Damage, problems or unsatisfactory performance resulting from misapplication of the equipment.

OWNER'S RESPONSIBILITY

The owner is responsible for the correct operation and regular maintenance of the equipment as listed below. The correction of any non product fault or problem is not covered by this Warranty.

- a) Operation and maintenance of the equipment in accordance with the operating instructions.
- b) Regular cleaning of the air filter(s) and replacement where necessary.
- c) Ensuring that the air inlet and outlet on the outdoor unit is kept clear of any obstructions (e.g. dirt, leaves, plants)
- d) Ensuring that the condensate drain is kept clean.
- e) Replacement of exhausted batteries.
- f) The application of additional corrosion protection if the product is installed in a corrosive environment (e.g. Industrial pollution, sea air).

OWNER'S STATUTORY RIGHTS

The guarantees contained in the Consumer Guarantees Act 1993 are excluded where the equipment is acquired from Daikin New Zealand for the purposes of a business in terms of sections 2 and 43 of that Act.

In respect of any goods supplied under the contract which are not of a kind ordinarily acquired for personal domestic or household use or consumption the liability of Daikin New Zealand for any defect of design, materials or workmanship will be limited to any of the following as determined by Daikin New Zealand:

- (a) Replacing the equipment or supplying equivalent equipment;
- (b) Repairing the equipment;
- (c) Paying the cost of replacing the equipment or acquiring equivalent equipment;
- (d) Paying the cost of having the equipment repaired.