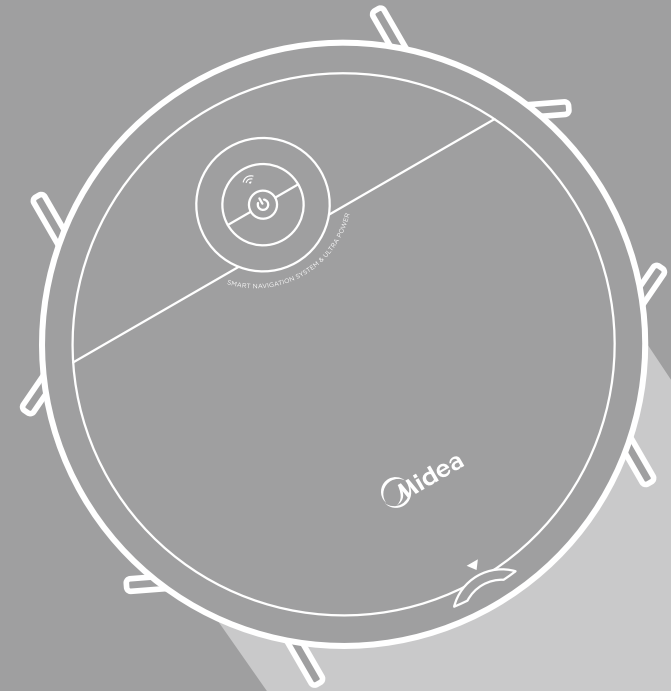




ROBOT VACUUM CLEANER

Eureka 15C



ROBOT VACUUM CLEANER

Please review this instruction manual before operating.

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SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL THE INSTRUCTIONS BEFORE USING (THIS APPLIANCE), Failure to follow the warnings and instructions may result in electric shock, fire and/ or serious injury.

WARNING- To reduce the risk of fire, electric shock, or injury:

1. Do not use outdoors or on wet surfaces.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
3. Use only as described in this manual. Use only manufacturer's recommended attachments.
4. Do not use with damaged cord or plug. If appliance or docking station is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
5. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
6. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
7. Do not handle charger, including charger plug, and charger terminals with wet hands.
8. Do not put any objects into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
9. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
10. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
11. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
12. Do not use without dust bin and /or filters in place.
13. Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
14. Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
15. Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
16. Use appliance only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
17. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
18. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
19. Do not use a battery pack or appliance that is damaged or modified. Damaged or modified battery may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
20. Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.

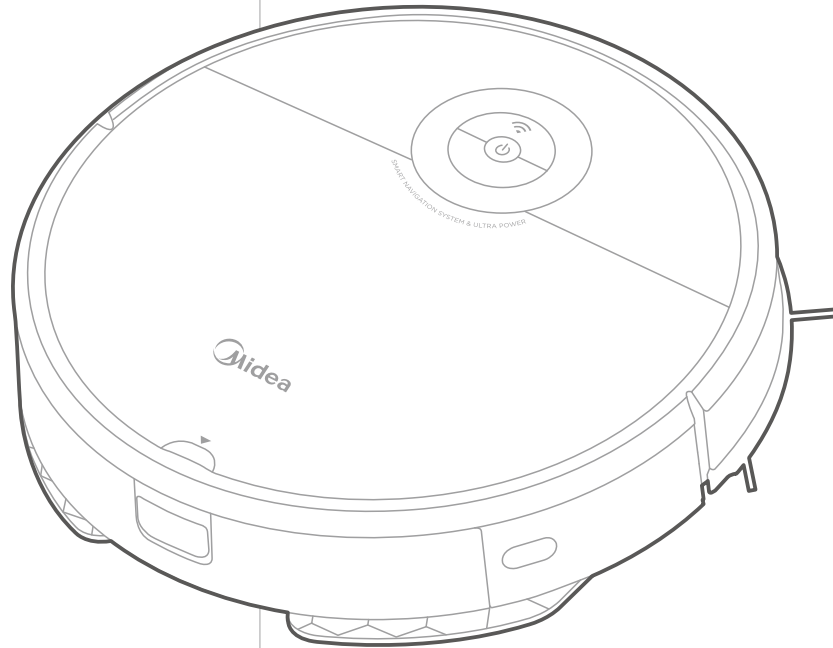
21. Do not use and store in extremely hot or cold environments (below 4°C or above 40°C). Please charge the robot in temperature above 4°C and below 40°C.
22. Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
23. Having servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
24. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
25. Place the cords from other appliances out of the area to be cleaned.
26. Do not operate the vacuum in a room where an infant or child is sleeping.
27. Do not operate the vacuum in an area where there are lit candles or fragile objects on the floor to be cleaned.
28. Do not operate the vacuum in a room that has lit candles on furniture that the vacuum may accidentally hit or bump into.
29. Do not allow children to sit on the vacuum.
30. Do not use the vacuum on a wet surface.
31. Do not use the docking station if it is damaged.
32. Turn off the power switch before cleaning or maintaining the appliance.
33. The plug must be removed from the receptacle before cleaning or maintain the docking station.
34. Remove the appliance from the docking station and turn off the power switch to the appliance before removing the battery for disposal of the appliance.
35. If the robot will not be used for a long time, fully charge the robot and power OFF for storage and unplug the charger.
36. For use only with i5-DS docking station



**SAFETY
WARNING**

PRODUCT INTRODUCTION

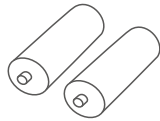
Robot Vacuum



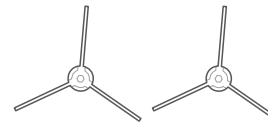
Instruction manual x1



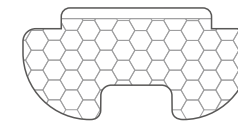
Remote control x1



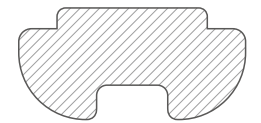
Battery x2



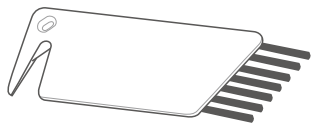
Side brush x2 Pairs



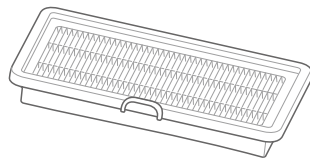
Mop holder x1



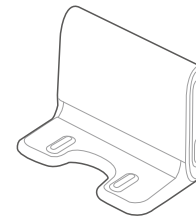
Mopping pad x2



Cleaning brush x1



Spare filter x1



Docking station x1



Power cord x1

Illustration of Appliance

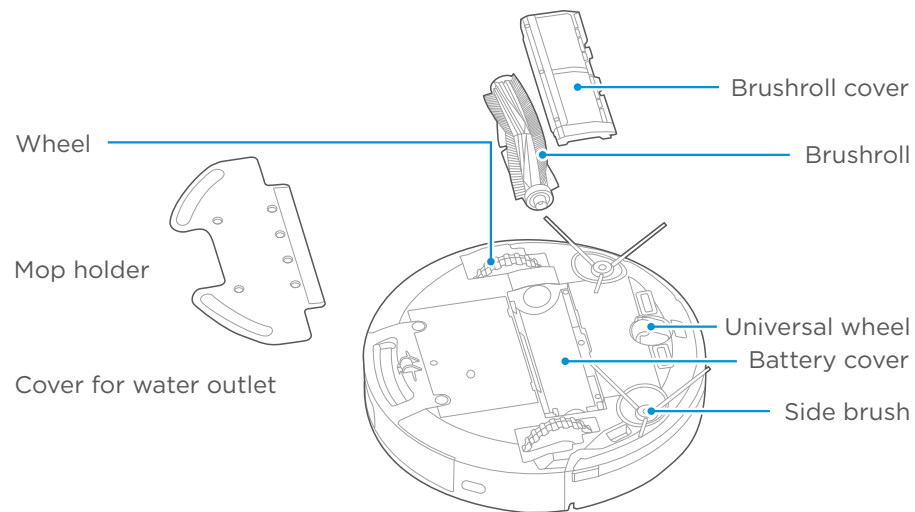
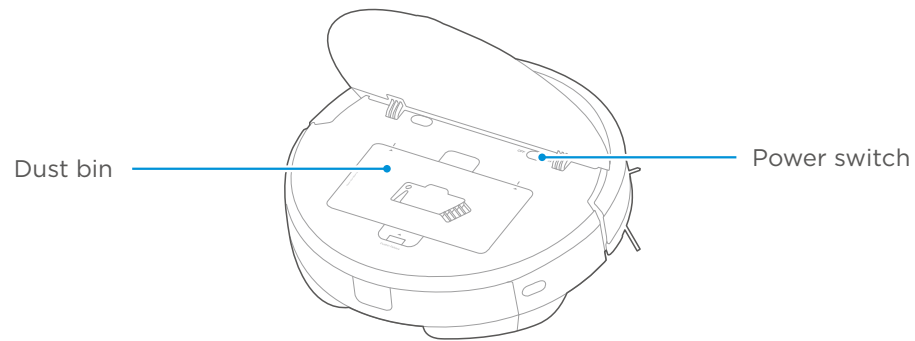
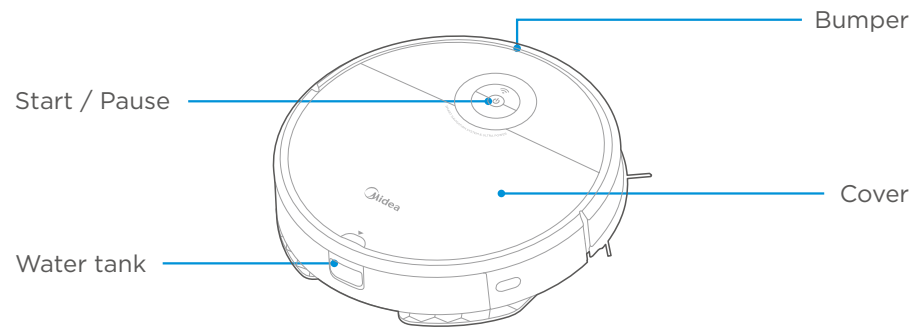
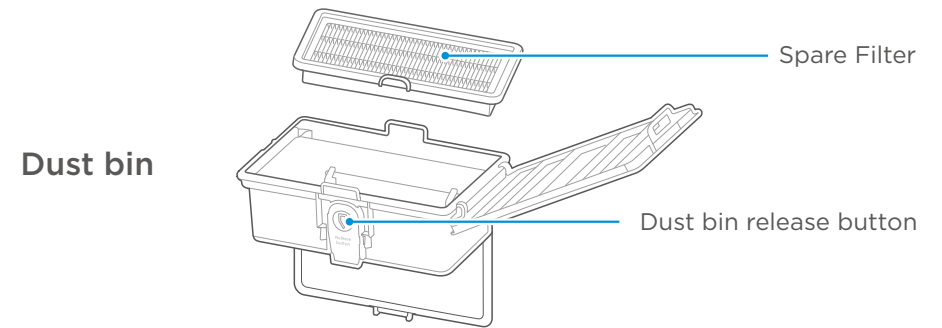
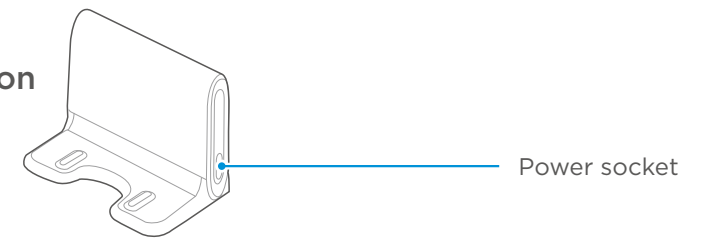


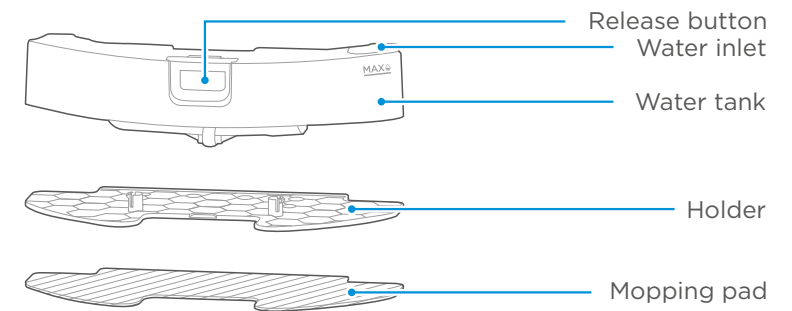
Illustration of Appliance



Docking station



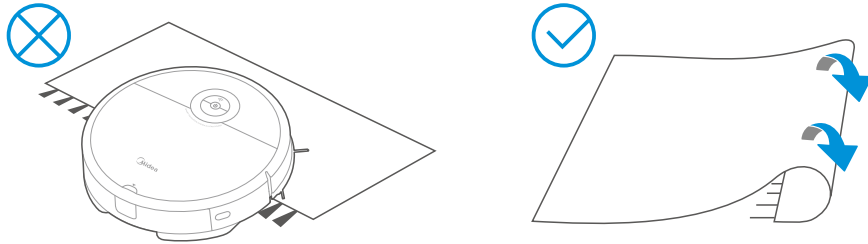
Water tank assembly



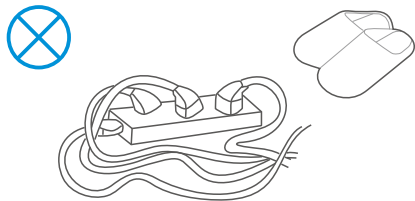
PRODUCT OPERATION

NOTE

- 1 Do not use your robot on wet surfaces or surfaces with standing water. Before using the product on a rug with tasseled edges, please fold the rug edges under.



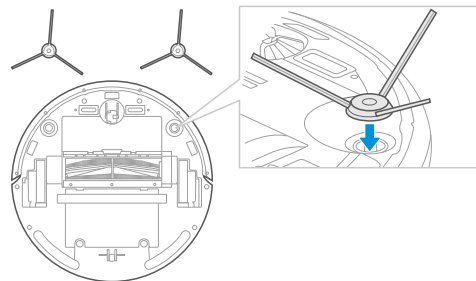
- 2 Prepare room for cleaning, it is suggested to tidy up the room such as picking up small objects from the floor and clearing away loose cords.



- 3 When vacuum is charging, a white light will flash on the top of the vacuum;
- 4 When charging is complete, the white light will remain constant;
- 5 When the battery is low, a red flashing light will show;
- 6 If the robot is cleaning when low battery is identified, the robot will automatically find the docking station to charge.
- 7 The robot can also be manually sent back to the docking station to charge by using the remote, or app.
- 8 Before charging, it is suggested to empty the water tank and remove the mopping pad and holder.

Installing the Side Brushes

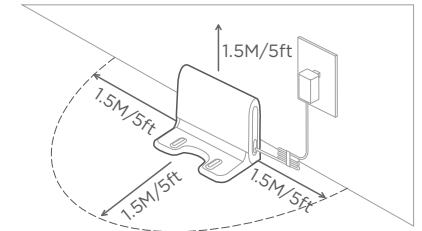
- 1 Turn the unit over.
- 2 With unit upside down, align side brush over brush post.
- 3 Press down side brush until it snaps in place.
- 4 Ensure side brushes can rotate freely.



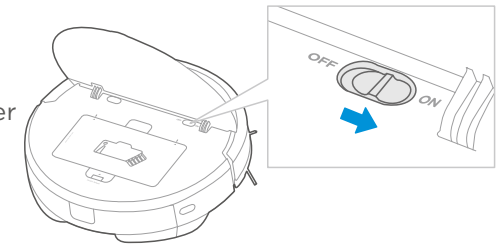
07

Charging your Robot Vacuum

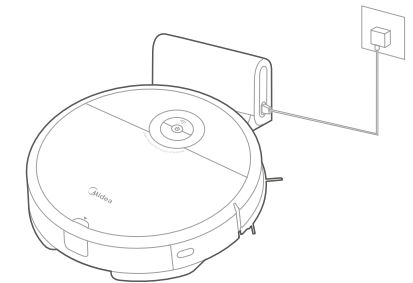
- 1 Put the docking station well: Place the docking station against a wall and remove all of obstructions around the docking stand, as shown in the figure below.



- 2 Open the cover and slide power switch to on.



- 3 Place vacuum on the docking station, ensuring the charging contacts are touching. A white light will start flashing, indicating the robot is charging.



Charge for 12 hours before first use.

NOTE

To effectively extend battery life, you should:

- 1 For the first use, please charge for 12 hours;
- 2 When the battery is low power, please charge it as soon as possible;
- 3 If you do not use the appliance for an extended period of time, fully charge the battery and put it in a ventilated and dry place;
- 4 If the appliance is not used for more than 3 months, charge the appliance for 12 hours.

08

Introduction of Remote Control



Remote control will work when within 16 feet of the robot.

Docking

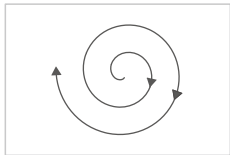
Vacuum will return to docking station to charge.

Start/Pause

Start or pause cleaning. The robot will automatically begin Smart Path cleaning.

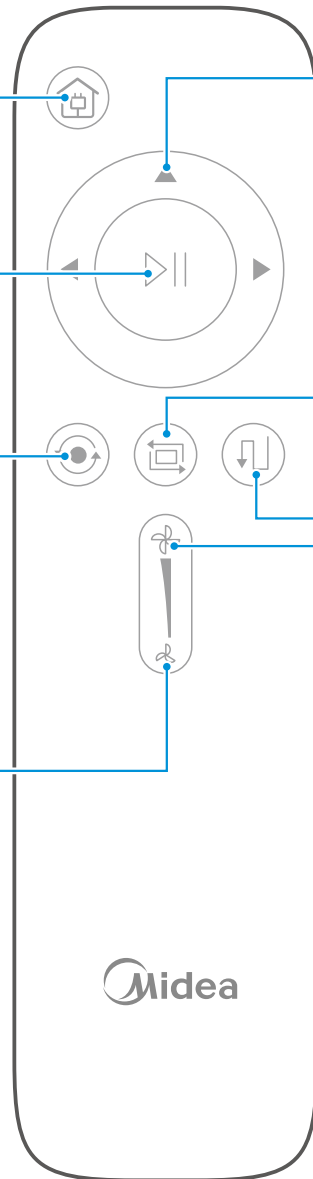
Spot cleaning

The robot will clean a specific area in a spiral pattern.



Suction decrease

Decreases the suction power.

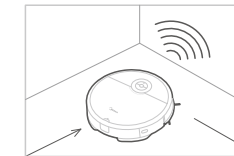


Direction

Manually control the direction of the robot (forward, left, and right). Note that the robot does not vacuum when in manual mode.

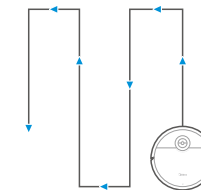
Edge cleaning

The robot will clean edges of the room and furniture.



Zig-zag cleaning

The robot will clean in a zig-zag route.



Suction increase

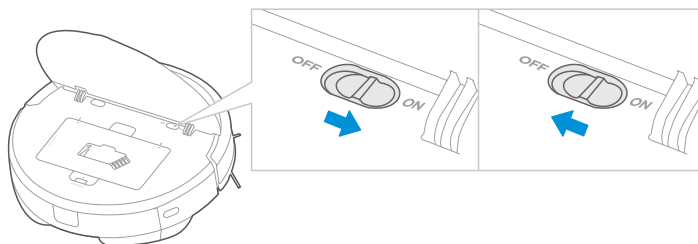
Increases the suction power.



- 1 Before using remote, insert the 2 included AAA batteries. Remove back battery cover and insert in correct orientation.
- 2 To prevent the robot from accidentally falling down stairs, there is no backwards direction.

Power ON/OFF

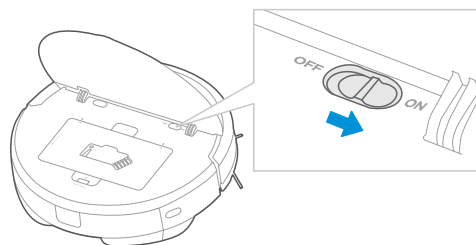
- 1 Open the cover and slide power switch to on.



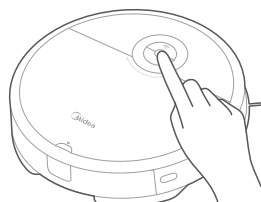
Clean/Pause

Clean

- 1 Ensure the power switch is in the "ON" position.



- 2 To begin cleaning, use one of the options below:
 - a. Press the "⏻" key to start cleaning.
 - b. Press the Start/Pause button on the remote.
 - c. Press the Start button on the APP.

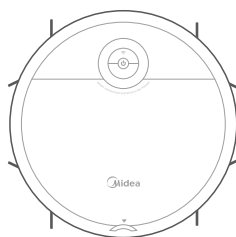


NOTE

The robot will enter a sleep mode if it is not used for an extended period of time. Press the "⏻" button to wake the robot, and then use one of the options above to start cleaning.

Pause

When robot is working, press the "⏻" and it will stop cleaning.



Using APP

NOTE

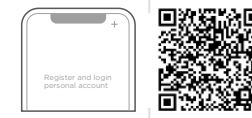
If your home WiFi name or password is changed, you will need to reestablish connection with your robot vacuum.

- ▶ App supports iOS 8.0 and above, Android 4.4 and above phone system versions, but Pad device is not accepted; generally the phone system version may be checked by clicking "Settings>About Mobile Phone" in the mobile phone.
- ▶ This model does not support WEP encrypted router;
- ▶ The network accessing configuration of the cleaner requires WiFi network of 2.4GHz frequency range, 5GHz frequency range is not currently compatible;
- ▶ Do not configure network accessing under the charging state;
- ▶ WiFi is mandatory for network accessing configuration of the cleaner; once the network accessing is configured successfully, App may be operated in WiFi/2G/3G/4G network environment and the cleaner may be controlled remotely;
- ▶ If your home WiFi password is changed or the router is replaced, the cleaner will be displayed off-line on App; Without any changes of App account number, one just needs to configure network accessing for the cleaner once again;
- ▶ If others want to use App to operate same cleaner, they just required to be invited on App by the family creator to join in (on the condition that the invitee has downloaded App and registered for an account);
- ▶ When App changes, the old users may be invited to remove device on mobile App and the new users just need to configure directly network accessing in accordance with network accessing instructions (if the old users don't remove the device on mobile App, it will be removed automatically after the new users configure successfully network accessing);
- ▶ Once the cleaner is configured successfully network accessing, the following operations will result in clearance of WiFi settings and secondary network accessing configuration is required; Long press the network accessing configuration key on the device over 3 seconds and after a tick sound is heard, all Wi-Fi information will be cleared;

- 1 Ensure mobile phone is connected to your home WiFi.
- 2 Download the MSmartLife app and register your vacuum:
 - a. Scan the QR code or search for the MSmartLife app in the Apple or Google Play store. Download the app.
 - b. Open the app and create your personal account. Follow instructions on the screen.



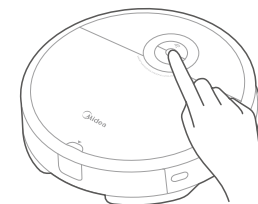
WiFi



- 3 Add your robot vacuum to your app
Press the "+" button on the main screen of the app and select VCR09B from the available list of products.



- 4 Connect your robot to your WiFi
After assembling and powering on the robot, press and hold down the "⏻" button for 3 seconds until a beep is heard. The WiFi indicator light should start to flicker. Follow instructions on app for next steps.

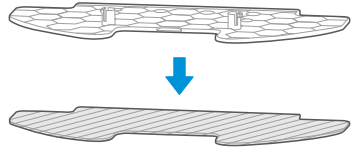


NOTE

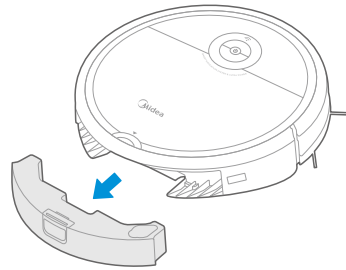
Once the network access is configured successfully, you will be the owner of this cleaner and can operate your security intelligent cleaner by accessing to cleaner operating interface.

Mopping

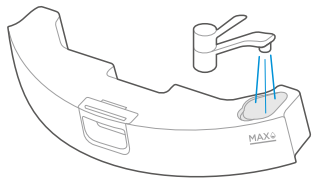
- 1 Attach the mopping pad to the holder.



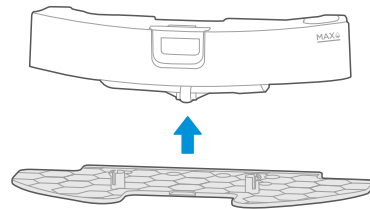
- 2 Press the button on tank and pull to remove.



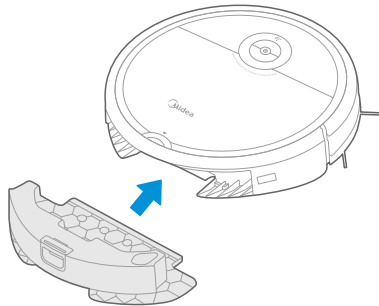
- 3 Fill the water.



- 4 Attach mopping pad and holder to the water tank.



- 5 Reinsert the water tank assembly into the vacuum.



- 6 Press “⏻” to start mopping.



NOTE

- 1 It is recommended to fill the water tank 80% full before mopping for the first time.
- 2 It is recommended to use tap water in the water tank. Do not use any cleaning solutions.
- 3 It is recommended to observe the robot when mopping to ensure it does not go onto carpet.

PRODUCT MAINTENANCE

Cleaning the Side Brush

- 1 Regularly check the side brush for hair wrapping.
- 2 Clean the side brush with the cleaning tool or a rag.
- 3 If the side brush has deformed from hair wrap, remove the side brush by pulling it off of the vacuum and place it in warm water for 5 seconds.
- 4 If the side brush is permanently damaged, replace with the spare set of brushes.

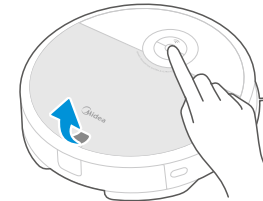


Cleaning the Dust Bin, Sponge and Filter

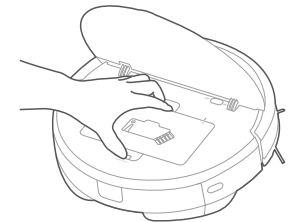
NOTE

- 1 Empty the dust bin after each use.
- 2 Wash the filter and sponge ever 2-4 weeks.

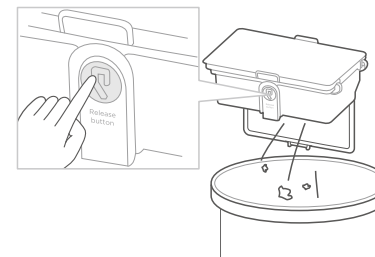
- 1 Open the cover.



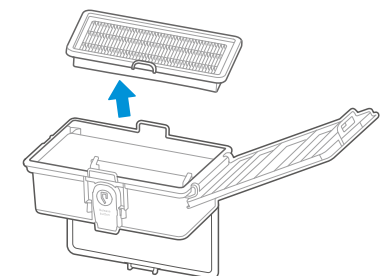
- 2 Press the dust bin removal button and lift out the dust bin.



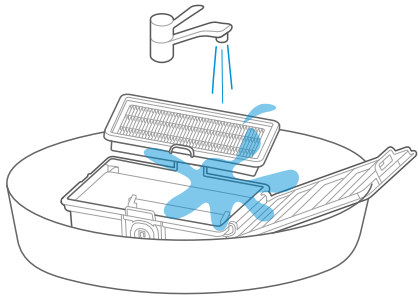
- 3 Press dust bin release button to empty into a trash bin.



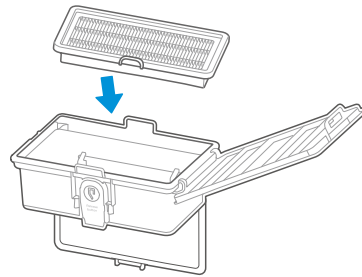
- 4 Lift open the top of the dust bin to access the spare filter.



5 Rinse the dust bin, sponge, and filter with warm water. dry THOROUGHLY for 24 hrs.

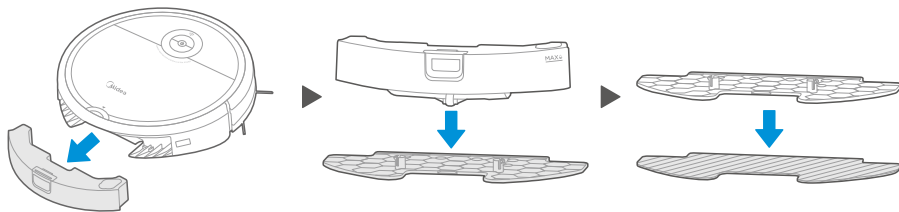


6 Replace the spare filter holder back into the dust bin.

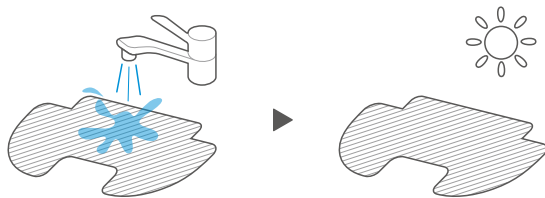


Cleaning the Water Tank

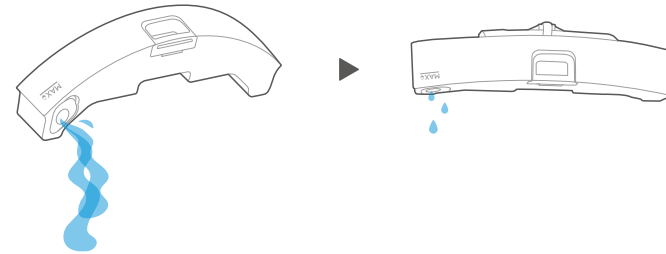
1 Once finished mopping, press the water tank release button and pull to remove the water tank. Detach the mop holder and mopping pad by pulling them apart.



2 Wash the mopping pad and dry THOROUGHLY



3 Lift open the Pour out the remaining water from the water tank.

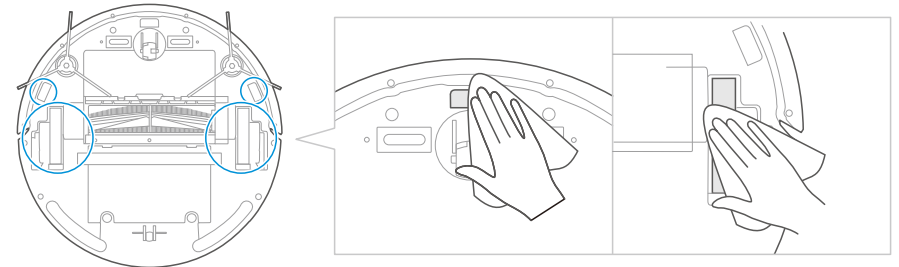


4 Wipe dry the water tank and set aside. Exposure to sunlight is not recommended.



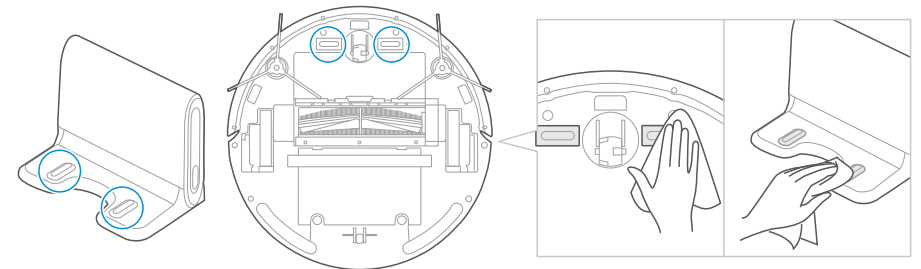
Cleaning the Sensor and Wheel

Wipe the sensor and wheels gently with a soft cloth, as shown in the figure below.



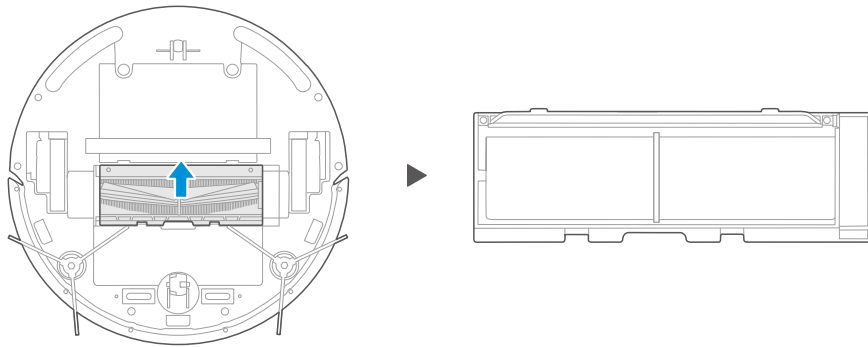
Cleaning the Charge Terminal

Wipe the charging terminals on both the robot and charging dock with a soft cloth, as shown in the figure below.

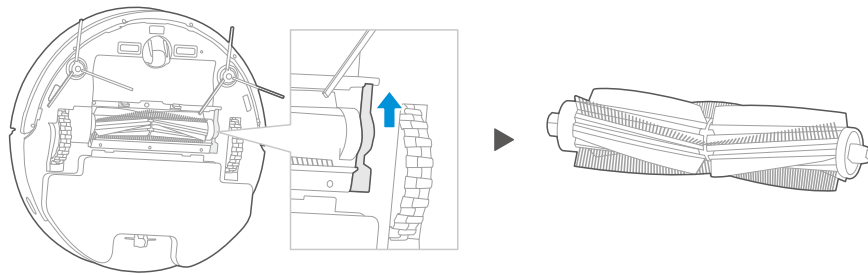


Cleaning the Brushroll

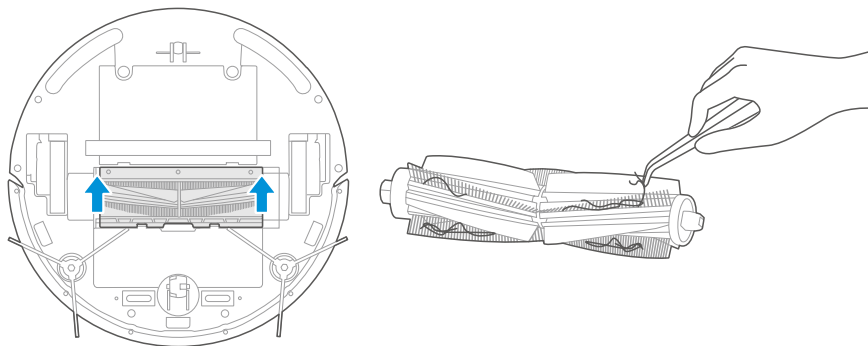
- 1 With the vacuum turned upside down, place your thumb in the open slot between the two tabs and lift off to remove brushroll cover.



- 2 Press brushroll lock and lift up to access brushroll.



- 3 Clean the brushroll with a soft cloth or warm water. Dry THOROUGHLY and reinstall.



TROUBLE SHOOTING

In case of mis-function, please refer to the following table.

Problem	Possible reason	Solution
The appliance will not be charged	<ul style="list-style-type: none"> ▶ The power switch is not turned on while charging. ▶ The appliance and charging terminals are not in full contact. 	<ul style="list-style-type: none"> ▶ Power on the appliance . ▶ Make sure the appliance is fully in contact with the charging terminal.
The appliance gets stuck	<ul style="list-style-type: none"> ▶ The appliance is covered by wires on the ground, drooping curtain fabric or blankets are twined. ▶ Side brush and brushroll, etc. get stuck, and the appliance cannot run normally. 	<ul style="list-style-type: none"> ▶ The appliance will automatically start the escape mode. If it is not out of trouble, it needs manual help. ▶ Clean the windings on the side brush and restart it. If not, contact the after-sales department.
Not cleaned completely, and recharge it	<ul style="list-style-type: none"> ▶ The appliance does not sense enough battery power. 	<ul style="list-style-type: none"> ▶ Charge the appliance.
No cleaning according to the preset time	<ul style="list-style-type: none"> ▶ The power switch is not on. ▶ Scheduled appointment is cancelled. 	<ul style="list-style-type: none"> ▶ Turn on the power switch of appliance. ▶ Reset and make appointment.
After the mop holder is installed, the appliance is impermeable	<ul style="list-style-type: none"> ▶ The mop holder magnet falls off. ▶ There's no water in water tank. ▶ The appliance base outlet hole is blocked. 	<ul style="list-style-type: none"> ▶ Contact the aftersales service center. ▶ Add water. ▶ Clear water outlet and tank filter.
The appliance has missed sweeps, there is no plan for cleaning, and the map in app shows irregularly	<ul style="list-style-type: none"> ▶ The ground is slippery. ▶ Wires, shoes and other objects placed on the ground, affecting the normal operation of the appliance. ▶ Cleaning is interrupted halfway. 	<ul style="list-style-type: none"> ▶ If the floor is waxed, dry it before use. ▶ Minimize ground items as much as possible. ▶ Do not move or block the appliance during work.
Appliance does not work	<ul style="list-style-type: none"> ▶ The power switch is not turned on. ▶ Low battery. ▶ Wheels are dropped and the three groups of drop sensors are in a falling state. 	<ul style="list-style-type: none"> ▶ Turn on the power switch. ▶ Charge the appliance. ▶ Place the appliance close to the ground. ▶ Contact aftersales service center.
Appliance retreats	<ul style="list-style-type: none"> ▶ There's obstacle ahead. ▶ Bumper rail is clamped. 	<ul style="list-style-type: none"> ▶ Clear the front obstacles. ▶ Tap the bumper rail to check for if there's foreign matter stuck.

TROUBLE SHOOTING

In case of mis-function, please refer to the following table.

Problem	Cause	Troubleshooting	Solution
App displays disconnection	Disconnection between the mobile phone and the equipment	<ul style="list-style-type: none"> ▶ Judge if the mobile phone is accessed to network; ▶ Judge if the router works normally; ▶ The cleaner is required to be powered; ▶ The WiFi configurations of the equipment are cleared; ▶ The WiFi password or network is changed. 	<ul style="list-style-type: none"> ▶ The mobile phone shall be accessed to network once again; ▶ Re-start the router; ▶ Power on the cleaner once again; ▶ Add new appliances into App; ▶ After system start-up, long press "⏻" 3 seconds and release it after a tick sound is heard; clear all WiFi configurations of the cleaner and add household electrical appliances once again for operation.
Slow App operation	Network connection is not so smooth	<ul style="list-style-type: none"> ▶ Network busy; ▶ Poor WiFi signal reception of the mobile phone; ▶ The network bandwidth is not so adequate. 	<ul style="list-style-type: none"> ▶ Re-start the router and reduce the number of access users; ▶ Check the settings of the mobile phone itself; ▶ Broaden network bandwidth.
The QR code of the mobile phone itself cannot be scanned by App.	The hardware configurations of the mobile phone are very low, the camera has no focus function.	<ul style="list-style-type: none"> ▶ Change mobile phones for confirmation; 	<ul style="list-style-type: none"> ▶ Change mobile phones and scan; ▶ Add equipment by product category.